

# **IONODES Product Change Notification**

End of Life (EOL) notification for ION-R100S

Publication Date: September 22<sup>nd</sup>, 2025

Dear Customer, effective immediately, IONODES is announcing the end of life (EOL) of the products listed below. We invite you to evaluate the alternative IONODES product listed below and contact us to ensure continued support for your product integration projects.

**Reason**: the discontinuance is due to technology obsolescence; an updated platform is being proposed as a direct replacement.

**Audience**: IONODES sales channel partners, technology partners, and customers.

## **Affected Products**

End-of-Life Products	Alternative Products	Notes	
ION-R100S: Secure Display Station,	ION-R150: Secure Display Station,	Contact us for more details including	
High-definition single-output video	High-definition single-output video	alternative product datasheet,	
wall appliance.	wall appliance.	technical information and pricing.	



## **Milestones**

The implementation of this change will be executed in the phases described in the table below.

Milestone	Description	Date
Last Time Buy (LTB) Date	The last date to order the product is through IONODES or one of our distributors. The product may no longer be for sale after this date at IONODES' discretion, subject to raw material availability.	October 1st, 2025 or while supplies last
Last Ship Date	The last possible ship date that can be requested of IONODES and/or our distributors. The actual ship date is dependent on lead time.	December 1 <sup>st</sup> , 2025
End of Assisted Support	Up until this date, IONODES will provide technical support and, where possible, repair services for out-of-warranty products. Beyond this date, IONODES will continue warranty support through the end of the product's warranty period.	December 1 <sup>st</sup> , 2027

Please do not hesitate to contact one of our sales or support team, using the contact information listed below, to assist you with finding the best alternative for your application, if you have any questions or need further assistance.

For more information and an up-to-date list of IONODES' products, please visit our website:

https://www.ionodes.com/



#### **Head Office**

666 boul. St-Martin Ouest, Laval, Quebec H7M 5G4, Canada

1.450.696.1060 1.844.696.1060 (Toll Free)

#### **EMEA Office**

15, Rue de l'Industrie, Bertrange, L-8069 Luxembourg

+352 661 23 03 33