IONODES Product Change Notification

End of Life (EOL) notification for PERCEPT GW08

Publication Date: October 26th, 2026

Dear Customer, effective immediately, IONODES is announcing the end of life (EOL) of the products listed below. We invite you to evaluate the alternative IONODES product listed below and contact us to ensure continued support for your product integration projects.

Reason: the discontinuance is due to technology obsolescence; an updated platform is being proposed as a direct replacement.

Audience: IONODES sales channel partners, technology partners, and customers.

Affected Products

End-of-Life Products	Alternative Products	Notes
PERCEPT GW08: 8-camera gateway appliance.	PERCEPT GW32: 32-camera gateway appliance.	Contact us for more details including alternative product datasheet, technical information and pricing.

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Milestones

The implementation of this change will be executed in the phases described in the table below.

Milestone	Description	Date
Last Time Buy (LTB) Date	The last date to order the product is through IONODES or one of our distributors. The product may no longer be for sale after this date at IONODES' discretion, subject to raw material availability.	November 26th, 2026 or while supplies last
Last Ship Date	The last possible ship date that can be requested of IONODES and/or our distributors. The actual ship date is dependent on lead time.	December 1st, 2026
End of Assisted Support	Up until this date, IONODES will provide technical support and, where possible, repair services for out-of-warranty products. Beyond this date, IONODES will continue warranty support through the end of the product's warranty period.	December 1st, 2027

Please do not hesitate to contact one of our sales or support team, using the contact information listed below, to assist you with finding the best alternative for your application, if you have any questions or need further assistance.

For more information and an up-to-date list of IONODES' products, please visit our website:

https://www.ionodes.com/

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